



Privacy policy

1. Purpose

Decus Healing collects, uses, stores, and protects personal data in connection with the services 'I', 'we', 'our', 'us' provide. We are committed to safeguarding the privacy and rights of our clients, in compliance with the UK GDPR and the Data Protection Act 2018.

2. Scope

This policy applies to all personal data processed by **Decus Healing**, whether collected online or in person.

3. Data We Collect

We may collect:

- Contact details (name, address, email, phone number)
- Service-related information (health, medical conditions, past traumatic experiences, preferences, requirements, feedback, bookings)
- Payment and billing details (where applicable)
- Technical data (IP address, device information, usage logs)

4. How We Process and Use Data

Personal data is used to:

- Deliver and manage our services
- Consent, communicate with clients and respond to enquiries
- Process payments and invoices
- Improve service quality and client experience
- Meet legal and regulatory requirements

5. Data Sharing

- We will never sell or pass on your data to third parties
- Regulatory bodies (where legally required)

6. Data Retention and Security

Data is kept only as long as necessary and protected with appropriate security measures.

7. Your Rights

Under the UK GDPR, individuals have the right to:

- Access their personal data
- Request correction or deletion
- Restrict or object to processing or portability of data
- Withdraw consent (where applicable)

8. Contact Us

For questions or to exercise your rights, contact:

Decus Healing

linda@decushealing.co.uk

07749896329

9. Policy Review

This policy may be updated at the appropriate time. Please check back for the latest version.
